



# Quality Policy

**Aim:** It is the policy of DFX Technology Ltd to offer innovative and reliable products and excellent customer services

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DFx Technology Ltd is based in Witney, Oxfordshire. DFX designs, manufactures and supplies electronic energy saving products. We have an established reputation for quality, design and technical support and a proven commitment to developing energy efficient products.

To endorse our quality aim we have documented and implemented a management system based on the ISO 9001 standard which is utilised to support the continual improvement of our business and QMS, adherence to relevant legal and all other applicable requirements and achieving our quality objectives.

Key quality objectives include:

- Providing a professional, reliable and responsive service to our customers achieving World Class design and manufacture, on time delivery and Customer care.
- Consideration to be given to all interested parties and their requirements which are regularly reviewed.
- Providing technically competent and innovative total solutions to satisfy customer and market needs with particular emphasis on sustainability.
- A desire to seek proactively and continuously to improve the products and services we provide.

We will work in conjunction with our staff, supply chain and all interested parties to ensure the highest quality of product and service are consistently attained and all needs and expectations are met. Our processes are targeted at reaching and maintaining the very highest standards and continually improving our QMS to ensure the highest quality demanded is achieved within the industry sectors that we serve.

Trevor Cook  
Chief Financial Officer

January 2018